

## CIN - U40102OR2004SGC007553

# E-TENDER DOCUMENT FOR PROVIDING SERVICES OF MANPOWER (DATA ENTRY OPERATOR) ON CONTRACT (OUTSOURCED) BASIS.



# ଓଡ଼ିଶା ବିଦ୍ୟୁତ ଶକ୍ତି ସଂଚାରଣ ନିଗମ ଲିଃ.

#### ODISHA POWER TRANSMISSION CORPORATION LIMITED

(A Government of Odisha Undertaking)
Regd.Office: OPTCL TECH TOWER, Janpath, Saheed Nagar,
Bhubaneswar, Khurda, Odisha-751007.

Telephone: (0674) 2540051 (EPABX), Website: <a href="www.optcl.co.in">www.optcl.co.in</a> CIN: U40102OR2004SGC007553

#### e -TENDER NOTICE NO: HRD-03/2024-25

Odisha Power Transmission Corporation Limited, Bhubaneswar invites bids (in e-Tendering mode only) under two part bidding system from the reputed Firms / Agencies for providing services of manpower (Data Entry Operator) for a period of (02) two years from the date of commencement of the Agreement.

The bidder (s) can free view / download the tender documents from official Website of OPTCL "www.optcl.co.in" / e-tender portal of OPTCL "www.tenderwizard.com/optcl".

- 1. The intending bidder (s) shall have to pay the non-refundable tender cost of **Rs.14,160/-** (Rupees Fourteen thousand One hundred sixty only) including GST to be paid online through e-payment gateway link provided in e-tender portal (by using Net Banking, Debit Card or Credit Card).
- 2. The bidders shall have to submit the non-refundable tender processing fee of **Rs.5,900/-** (Rupees Five thousand nine hundred) Only including GST through e-payment mode directly to K.S.E.D.C.Ltd, Bengaluru.

(Note: For tender processing fee to K.S.E.D.C Ltd. Bengaluru, the bidder can use various modes of e-payment facility available on Tender wizard portal i.e. by Credit Card, Debit Card and Net Banking)

- 3. The prospective bidder (s) are advised to register their user ID, Password, Company ID with e-tender portal of OPTCL "www.tenderwizard.com/optcl" by clicking on hyper link "Register Me".
- 4. Any clarifications on the scope of work and technical features of the tender can be heard from the undersigned during office hours.

Sd/-

SENIOR GENERAL MANAGER (HRD)

## TENDER SCHEDULE

S1. No.	Particulars	Remarks
1	Name of Work	Providing services of manpower (Data Entry
		Operator) on contract (outsourced) basis.
3	e-Tender Notice No.	HRD-03 /2024-25
4	Destination	OPTCL
5	Period of requirement	24 Months
6	Estimated Cost of the Work. (IN INR)	₹ 84,61,040.00 per year
7	Cost of Tender documents (IN INR)	Rs. <b>14,160/-</b> (Rupees Fourteen thousand one hundred sixty) Only including GST [to be paid online through e-payment gateway link provided in e-tender portal (by using Net Banking, Debit Card or Credit Card)] (non-refundable)
8	Tender Processing fees.	Rs.5,900/- (Rupees Five thousand nine hundred) only including GST (To be paid to K.S.E.D.C Ltd. Bengaluru on e-payment mode. NOTE: For tender processing fee to K.S.E.D.C Ltd. Bengaluru, the bidder can use various modes of e-payment facility available through Tender wizard Portal, i.e. by Credit Card, Debit Card, Net Banking).(non-refundable)
9	EMD (Earnest Money Deposit)	Rs.84,610.00 (Rupees Eighty four thousand six hundred ten) only
10	Request for Online Bid Document	From Dated: 31.07.2024, 12:00 Hrs. upto dated.23.08.2024, 12:00 Hrs.
11	Issue of Online Bid Document	From dated.31.07.2024, 12:01 Hrs. upto dated.23.08.2024, 12:01 Hrs.
12	Date, Time and Place for Pre-Bid Conference	Dated: 07.08.2024 Time: 15:30 Hours, in 7th Floor Conference hall, OPTCL Tech Tower, OPTCL, Bhubaneswar.
13	Last date and time of submission of bids	Dated: 23.08.2024, 17:00 Hrs.
14	Date and time of opening of Technical Bids (Part-I)	On or after Dated: 24.08.2024, 11:30 Hrs.
15	Date and time of opening of Price Bids (Part-II)	Will be intimated through online to the responsive bidder(s) through the e-tender portal.

Sd/-

SENIOR GENERAL MANAGER (HRD)



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# FOR PROVIDING SERVICES OF MANPOWER (DATA ENTRY OPERATOR) ON CONTRACT (OUTSOURCED) BASIS

Part - I

SECTION-I : SCOPE OF WORK AND GENERAL INSTRUCTIONS TO

BIDDERS.

SECTION-II : TECHNICAL BID.

Part-II

SECTION III : PRICE BID.

SECTION-IV: TERMS & CONDITIONS.

SECTION-V : e-Reverse Auction.

SECTION-VI : DOCUMENTS TO BE SUBMITTED BY THE SUCCESSFUL

BIDDER / AGENCY BEFORE DEPLOYMENT OF

OUTSOURCED PERSONNEL.



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#### e-TENDER NOTICE NO. HRD-03/2024-25

#### CONTENTS OF TENDER SPECIFICATION

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## <u>Part- I</u> SECTION -I

#### SCOPE OF WORK AND GENERAL INSTRUCTIONS TO BIDDERS:

The Odisha Power Transmission Corporation LTD (OPTCL) invites recognized, Registered, well established and financially sound Manpower Service Providers for providing the services of Manpower (Data Entry Operator) on contract (outsourced) basis for use of OPTCL Corporate Office & field units.

- 1. The Contract for providing aforesaid service will be for two years from the date of agreement. The period of contract may be further extended if required or may be curtailed/ terminated before the due date owing to deficiency in service or substandard quality of Data Entry Operator deployed by the selected service provider or because of change in the Corporation's requirements. The Corporation, however, reserves right to terminate the contract at any time after giving (01) One months' notice to the selected provider, if the provider fails to provide quality of services. In the event of such termination of the contract, the firm/ manpower service provider shall only be entitled for the amount for services actually provided under the contract till the termination of the contract, subject to deduction, if any, under the terms of contract. No other claims can be allowed or considered.
- 2. OPTCL has tentative requirement for Manpower (Data Entry Operator). The requirement may increase/decrease as per requirement of the Corporation.
- **3.** The approximate no. of Manpower (Data Entry Operators) requirement is as follows:-

S1 No.	Category	Approximate nos. of requirement
1	Data Entry Operator	29

## 4. (A) SPECIFICATION OF PERSONNEL TO BE DEPLOYED BY THE SUCCESSFUL MANPOWER SERVICE PROVIDER:

- i. Should have possessed minimum Physical Standards.
- ii. The minimum age limit of the personnel deployed by the manpower Service Provider should be above 21 year of age as on date of deployment.
- iii. Minimum Educational Qualification: Graduate in any discipline with one year Diploma in Computer Application or equivalent from a recognized institution, Having knowledge with data entry operation using Window, MS Office, Environment( MS Word, Excel, power Point and Access etc.) customized software package in accounting, Web technology and essentially well trained in internet and LAN function. The Data Entry operator should have minimum typing speed in English 40 words per minute & 20 words per minute in Odia.
- **(B)** i. OPTCL shall verify the suitability of the candidates before deployment by Manpower service provider / agency.
  - ii. The Personnel deployed will be well dressed as per the dress code prescribed by the Manpower service provider with Identity card is Mandatory.
  - iii. List of Manpower short listed by the Firm for deployment containing full details i.e. date of birth, marital status, address, educational qualification etc. shall be submitted.
- iv. Copies of certificates about required qualifications of individual persons shall be submitted by the Agency before deployment.
- v. There shall be a Contract for Services instead of Contract of Service for all

practical purposes. The contractor shall make this clear to the deployed personnel and get an undertaking that he / she shall not have any claim for permanent service in OPTCL as a consequence of his / her deployment on outsourced basis and no representation on this behalf shall be entertained.

#### 5. Validity:

The offer should be valid for a period of 180 days from the date of opening of technical bid, failing which the tender will be liable for rejection.

#### 6. Price:

The price quoted should be firm and should be in Indian Rupees. The details regarding quoting of price bid are indicated in Section III of price bid format. Quoting in any other form than the enclosed Bid format will make the offer liable for rejection. The rate quoted shall remain firm throughout the period of the contract.

#### 7. <u>Duration of Contract:</u>

The effective date of the contract for providing the aforesaid services shall be the date of the contract agreement made and would continue till completion of **02** (two) years from that date. The Management of OPTCL, reserves the right to terminate the contract by giving **01** (One) months' Notice to the selected Firm / Agency (s).

#### 8. (A) General Instruction for Bid submission:

Important dates relating to "Tender for providing services of Manpower on Contract (Outsourced) basis are cited as under:

#### **Period of issue of Tender:**

(i) Last Date and Time for Submission of Tender Document

(ii) Date and Time for opening of

Technical Bid

(iii) Date and Time for opening of Financial Bid

r manciai biq

(iv) Likely date for commencement of Deployment of required manpower

: The date & time of opening

: On or after 24.08.2024, 11:30 hrs.

Financial Bids of Technically qualified bidders will be intimated

separately.

: As mentioned in the Agreement

: 23.08.2024, 17:00 Hrs.

#### (B) Eligibility Criteria of Bidders:

The bidders shall meet the following minimum eligibility requirement through supporting document to qualify for participation in the bidding process:-

	pporting document to quality for participation <b>Technical C</b>	
	Description of Criteria	Required Supporting Document
(i)	The bidder shall necessarily be a legally valid entity, with minimum 3 (three) years of experience in providing similar services by the last date of submission of the bid.	Attested copy of Certificates of incorporation/ registration issued by the respective authority along with copy of MoA and AoA indicating business in similar services.
(ii)	The Bidder must have 3 (three) years' experience in providing minimum 100 Manpower in a year and out of which minimum 50 Manpower should be in a single contract in Government Departments, Public Sector Undertaking, reputed corporate house and Autonomous body etc.	Copy of supporting work order, completion certificate as applicable along with copy of labour license (in Form-VI) under the CL (R&A) Act 1970 in support of engagement of 100 Manpower in a year and out of which minimum 50 Manpower should be in a single contract & duly filled Data sheet as per Form T4.
(iii)	Bidder should be registered with the income Tax, Goods and Services Tax and also registered with Employees provident fund Organization, Employees State Insurance Corporation.	Copies of PAN, GSTIN, IT Returns of the last 3 years, EPF Registration, ESI Registrations.
(iv)	Bidder must not be under any declaration of ineligibility by any authority and should not be blacklisted with any of the government department/office and has no criminal case pending in any court of law as on date of proposal.	Undertaking as per <b>ANNEXURE A.</b> Undertaking needs to be provided in letter head of bidder.
(v)	The registered office / Branch office of the Service provider must be located within the jurisdictional area of Corporate office of OPTCL.	Valid address proof of the office.
	<u>Financial C</u>	riteria
(vi)	The Bidder must have their own Bank Account	Attested supporting Documents
(vii)	The Bidder must be a regular IT return Filer, Copy of IT Returns Acknowledged.	Duly attested supporting documents.
(viii)	The Bidder must have minimum average turn-over of <b>1 Crore</b> for last 3 consecutive years by providing similar type of Manpower services only.	Duly attested copy from the statutory auditor / chartered accountant has to be provided certifying Organizations turn over during last three financial years in Form – T 7.
(ix)	The Bidder must have provided their Bank Details along with IFS Code, Branch Code, RTGS details along with a crossed cheque.	Self-attested supporting Documents.
(x)	The Bidder has to submit their solvency Certificate	Certificate obtained from the respective Revenue Officer.
(xi)	The Bidder must duly authorized their signatory.	Power of attorney / authorizations must be enclosed along with the tender.

N.B:

A copy of the terms and conditions shall be signed on each page and submitted with the technical bid as token of acceptance of terms and conditions.

#### 9. (A) Submission of Bids:

The bidder shall submit the bid in Electronic Mode only i.e.www.tenderwizard.com/OPTCL. The bidder must ensure that the bids are received in the specified website of the OPTCL within the date and time indicated in the Tender notice. Bids submitted by telex/telegram will not be accepted. No request from any bidder to the OPTCL to collect the Bids in physical form will be entertained by OPTCL.

OPTCL reserves the right to reject any bid, which is not submitted/deposited according to the instruction, as stipulated in the notification. The participants to the tender should be registered under ODISHA GST Laws.

- i. For all the users it is mandatory to procure the Digital Signatures.
- ii. <u>Contractors / Bidders are requested to follow the below steps for</u> <u>**Registration**:</u>
  - a) <u>Click "**Register**</u>", fill the online registration form.
  - b) Pay the amount of Rs.2,360/- including GST in favor of K.S.E.D.C Ltd Payable at Bangalore.
  - c) Send the acknowledgment copy for verification.
  - d) As soon as the verification is being done the e-tender user id will be enabled.
- iii. After viewing Tender Notification, if bidder intends to participate in tender, he has to use his e-tendering User Id and Password which has been received after registration and acquisition of DSCs.
- iv. <u>If any Bidder wants to participate in the tender he will have to follow the instructions given below:</u>
  - a. <u>Insert the PKI (which consist your Digital Signature Certificate) in your System.</u>
    - (Note: Make sure that necessary software of PKI be installed in your system).
  - b. <u>Click / Double Click to open the Microsoft Internet Explorer (This icon will be located on the Desktop of the computer).</u>
    - c. <u>Go to Start > Programs > Internet Explorer.</u>
  - d. Type www.tenderwizard.com/OPTCL in the address bar, to access the Login Screen.
  - e. Enter e-tender User Id and Password, click on "Go".
  - f. <u>Click on "Click here to login"</u> for selecting the Digital Signature <u>Certificate.</u>
  - g. Select the Certificate and enter DSC Password.
  - h. Re-enter the e-Procurement User Id Password.
- v. <u>To make a request for Tender Document Bidders will have to follow below mentioned steps.</u>
  - Click "Un Applied" to view / apply for new tenders.
  - Click on Request icon for online request.
- vi. After making the request Bidders will receive the Tender Documents which can be checked and downloaded by following the below steps:
  - Click to view the tender documents which are received by the user.
  - <u>Tender document screen appears.</u>

- Click "Click here to download" to download the documents.
- vii. <u>After completing all the formalities Bidders will have to submit the tender</u> and they must take care of following instructions.
  - Prior to submission, verify whether all the required documents have been attached and uploaded to the particular tender or not.
  - Note down / take a print of bid control number once it displayed on the screen
- viii. Tender Opening event can be viewed online.
  - ix. Competitors bid sheets are available in the website for all.
  - x. For any e-tendering assistant contact help desk number mentioned below.
    - (ii) Bangalore **080-40482000**.

The participants to the tender should be registered under ODISHA GST.

While every effort has been made to provide comprehensive and accurate background information, and requirements, Bidders must form their own conclusions about the provisions needed to meet OPTCL's requirements. Bidders and participants to this tender may consult their own legal advisers in relation to this tender before submission of Tender.

#### (B) Tender shall be in Two Parts

The Tenderers are required to submit the tender in two parts i.e. Part-I (Technical) and Part-II (Price Bid).

#### (C) Eligibility for Submission of Bids:

Only those service providers who have deposited the cost of tender specification & fulfils eligibility criteria as laid down in **8** (**B**) are eligible to participate in the tender.

#### (D) Submission of Technical Bid & Documents to Accompany the Bid:

The intending Bidders are required to submit the technical Bid in the prescribed format as in section II of tender specification and also submit copy of the following documents, along with the Technical Bid, failing which their bids shall be summarily/out rightly rejected and will not be considered for further evaluation:

- I. Cost of tender paper to be paid online through e-payment gateway link provided in e-tender portal;
- II. Attested copy of registration certificate of Agency / Firm / Company;
- III. Certified copy of the statement of bank account of agency for the last three years;
- IV. Attested copy of PAN / GIR Card;
- V. Attested copy of the latest IT return filed by agency;
- VI. Attested copy of GST registration certificate;
- VII. Attested copy of the E.P.F. registration letter / certificate;
- VIII. Attested copy of the E.S.I. registration letter / certificate;
  - IX. Certified documents in support of the financial turnover of the agency;
  - X. Certified documents in support of entries in column 13 of Technical Bid
  - XI. Copy of the Tender Document with each page duly signed and sealed in each page by the authorized signatory of the Bidder / Agency in token of their acceptance.
- XII. ANNEXURE B, C, D (if in form of BG) and E.
- XIII. Performance certificate obtained from Sr. GM (HRD) Outsourcing, OPTCL, Hqrs. Office, and Bhubaneswar. (If the agency has supplied manpower to OPTCL earlier)
- XIV. Power of Attorney/authorization for signing the bid documents (in Form-T3).
- XV. An undertaking regarding blacklisting of the Firm/Agency/Company and on

<u>criminal case pending against the Director of the firm/Company/Agency</u> participating in the tender.(Annexure -'A')

- XVI. Letter of application on the Bidders letter head in Form-T1.
- XVII. Information's about the Bidder in Form-T2.
- XVIII. Experience of similar work in Form-T4.
- XIX. Existing commitments in Form-T5.
- XX. Anti-collusion certificate in Form T-6.
- XXI. Financial capabilities of the Bidder in FormT-7.

#### (E) Submission of price Bid (part-II):

The tenderers are required to submit the price Bid in the prescribed format as in section III.

#### (F) Earnest Money Deposit:

The tenderer are required to submit EMD in shape of demand draft drawn in favour of the D.D.O Head Quarters, OPTCL, Bhubaneswar.

#### (G) Conditional Offer:

Conditional offer shall not be accepted.

#### (H) Opening of Bids.

i. The part-I shall be opened on the date and time fixed by the OPTCL. Bids will be opened in presence of the Tenderers or their authorized representatives [limited to one person only] on the due date of opening of tender. After scrutiny of the technical particulars and other commercial terms, clarifications, if required, shall be sought for from the bidders. The Tenderers shall be allowed 15 days' time for submission of such clarifications.

On receipt of technical clarification the bids shall be reviewed / evaluated and the bids not in conformity with the technical Specification/qualifying experience shall be rejected. If any of the technical proposals requires modification to make them comparable, discussion will be held with the participating bidders.

All the responsive bidders shall be given opportunity to submit the revised technical and revised price proposals as a follow up to the clarification on the technical proposals. The qualified bidders shall be given opportunity to submit revised price proposals within 15 days from the date of such discussion or within time frame mutually agreed, whichever is earlier.

- **ii.** When the revised price proposals are received, only the revised technical and price proposals will be considered for bid evaluation. The price bids [Part-II] of such of the Tenderers, whose tenders have been found to be technically and commercially acceptable, including those supplementary revised price bids, submitted subsequently, shall be opened in the presence of the bidder's representative on a date and time which will be intimated to all technically and commercially acceptable Tenderers.
- **iii.** The price bids of the technically and otherwise acceptable bids shall only be evaluated.

It should be distinctly understood that the part-II of the bid shall contain only details/documents relating to price. Inclusion of any of the documents/information etc. shall render the bid liable for rejection.

- **iv.** In the event of discrepancy or arithmetical error in the schedule of price, the decision of the Management shall be final and binding on the Tenderer.
  - **v.** For evaluation the price mentioned in words shall be taken if there is any difference in figure and words in the price bid.

#### (I) Management's Right to Reject Bids:

The Management reserves the right to reject any or all the tenders without assigning any reasons what so ever.

#### (J) Security Deposit:

The successful Bidder will have to deposit a **Security Deposit** @ 03% of the contract value in shape of **Demand Draft** or **Pay Order** issued by any **scheduled Bank** in favor of the **D.D.O** (**Head Qrs.**), **OPTCL**, **Bhubaneswar** and payable at **Bhubaneswar** or in the form of **Bank Guarantee** (**B.G**) from any **Nationalized Bank** drawn in favor of **Sr.GM** (**HRD**), **Odisha Power Transmission Corporation Limited**, **Bhubaneswar and payable** / **en-cashable at Bhubaneswar** covering the contract period. The same shall be submitted by the agency during office hour to the **Sr.GM** (**HRD**), **OPTCL Tech Tower**, **Janapath**, **Saheed Nagar**, **OPTCL**, **Bhubaneswar** – **751007**.

- (K) The rates of wages to be paid to the Manpower to be provided **shall not be less than the rates of minimum wages** notified by the Government of Odisha from time to time under the **Minimum Wages Act, 1948** and rules made there under.
- (L) In the event of revision of statutory dues by the appropriate Government the contractor will be liable to pay statutory dues from the effective date as notified. Upon such revision the agency, if pays / deposits at such higher rate such differential amount arising out of revision of statutory dues shall be reimbursed by OPTCL subject to submission of claims documentary evidence.
- **(M) Evaluation of Bid**: The Tender shall be evaluated at the Corporate Office and the job may also be split among more than one Tenderer if considered necessary in the interest of the Management. OPTCL may alter the number of Manpower at the time of placing orders. Initially the order may be placed for lesser numbers with full freedom to place extension orders for further quantity under similar terms and conditions of the original orders.

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## **SECTION-II**

#### **TECHNICAL BID**

# Providing Service of Manpower (Data Entry Operator) on Contract (Outsourced) basis

TENDER SPECIFICATION NO	OPTCL	Dated
1. Name of the Bidder :		
2. Name of the Proprietor / Partner/		
<u>MD/Director</u> :		
3. Full Address of Registered :		
Office of the Bidder		
	Telephone No.:	
	FAX No.:	
	E-Mail Address:	
4. Full address of Operating		
/ Branch Office of the Bidder :		
_		
_		
_		
	Telephone No.:	
	FAX No. :	
	E-Mail Address:	
5. Name & telephone no. of	:	
Authorized officer/person		
to liaise with OPTCL Corporate Office		
6. Banker of the Bidder	:	
(Enclose certified copy of statement of		
A/c for the last Two years)		
	Telephone Number of	Banker
7. PAN / GIR No.		
,	•	
(Enclose attested copy)		
8. GST Registration No.	:	
(Enclose attested copy)	•	
(=====================================		

	Registration		
	. Registration		
			Manpower services only for the last
thre	e consecutive Financial Year	e Financial Years (Audited Acc Amount (Rs. Lakhs)	ount only for providing Manpower):
	2021-22		
	2022-23		
	2023-24		
and Depothe Tech attac 1970 ager encl 13. Add	out of whice artment / PS ongoing commical Bid (ched). Copy of in support acy as Mangosed with the ditional information.	h minimum 50 Manpower shall be filled up in Fif the space provided is insof Labour Licenses in Form-VI of claim & certificate of Principals.	ould be in a single contract in Govt. and Autonomous body etc. Including form T-4 & T-5 & enclosed with the sufficient, a separate sheet may be under the Contract Labour (R&A) Act, pal Employer regarding engagement of sfactorily execution of work shall be fficient)
Date:			nature of authorized person
Place:			Iame: Seal:

#### FORM -T1: LETTER OF APPLICATION

#### (On the Bidders Letter Head)

[Location, Date]

To

The Sr.GM (HRD), OPTCL, Corporate Office, Janpath, Saheed Nagar Bhubaneswar-751007

Sub: - Providing Service of Manpower on Contract (Outsourced) basis.

#### Dear Madam,

With reference to your tender dated \_\_\_\_\_\_\_, I have examined all relevant documents and understood their contents, hereby submit our Technical and Financial Proposal for the proposed service [Name of the Service]

- 1. All information provided in the proposal and in the Appendices is true and correct and all documents accompanying such Proposal are true copies of their respective original document. This Statement is made for the express purpose of engagement as the Contractor for the aforesaid Assignment.
- 2. I shall make available to the Authority any additional information if any deemed necessary or required.
- 3. I acknowledge the right of the Authority to reject our application without assigning any reason or otherwise and hereby waive our right to challenge the same on any account whatsoever.
- 4. I certify that in the last three years, we or any of our Associates have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against the Bidder nor been expelled from any project or contract by any public authority nor have had any contract terminated by any public authority for breach on our part.

#### 5. I declare that:-

- a. I have examined and have no reservations to the tender Document, including any Addendum issued by the Authority.
- b. I do not have any conflict of interest in accordance with the prescriptions in the tender Document.
- c. I have not directly or indirectly or through an agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as defined in the Tender Document.
- d. I hereby certify that we have taken steps to ensure that in conformity with the provisions of the tender, no person acting for us or on our behalf will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice.

- 6. I agree and understand that the proposal is subject to the provisions in the Tender Document. In no case, shall I / we have any claim or right of whatsoever nature if the Assignment is not awarded to me / us or our proposal is not opened or rejected.
- 7. I agree to keep this offer valid for 180 (one hundred eighty) Days from the proposal Due Date specified in the Tender Document.
- 8. In the event of my firm being selected as the Contractor, I agree to enter into an Agreement in accordance with the form which shall be provided by Client. We agree not to seek any changes in the aforesaid form and agree to abide by the same.
- 9. I agree and undertake to abide by all the terms and conditions in the Tender Document. In witness thereof, I/we submit this Proposal under and in accordance with the terms in the Tender Document.

Yours sincerely,

Authorized Signature [In full and initials]

Name and Title of Signatory Name of Firm Address

#### FORM -T2: INFORMATION ABOUT THE BIDDER

#### A. BIDDER ORGANISATION

- 1. State the Status of the Bidders Organization.
- 2. State the following
  - Name of the Company/Firm/Agency:
  - Country of incorporation:
  - Registered Address:
  - Year of Incorporation:
  - Year of commencement of business:
  - Principal place of business:
  - GSTIN:
  - PAN:
  - Brief description about the Organization including details of its main lines of business:
    - a) Name:
    - b) Designation:
    - c) Address:
    - d) Phone No.:
    - e) Fax No.:
    - f) E-Mail Address:
- 3. Details of individual (s) who will serve as the point of contact / communication for AUTHORITY within the Firm/ Agency.
  - a) Name:
  - b) Designation:
  - c) Address:
  - d) Telephone No. :
  - e) E-Mail Address:
  - f) Fax No.:

Date:	Signature of authorized person
Place:	Name:
	Seal:

#### FORM -T3: POWER OF ATTORNEY

(On a Stamp Paper of relevant value)

## POWER OF ATTORNEY FOR AUTHORISED SIGNATORY

Know all men by these present, we (nam	e and address				
of the registered office) do hereby constitute, appoint and author	orize Mr./Ms.				
(name and address of residence) who is presently employe	d with us and				
holding the position ofas our attorney, to do in our name and on our behalf, all					
such acts, deeds and things necessary in connection with or incidental to our proposal					
for [Manpower Service].					

We do hereby agree to ratify all acts, deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall always be deemed to have been done by us.

Executant
Signature of Attorney

(Name, Title and Address of the Attorney) Attested.

#### **Notes:**

- 1. To be executed by the sole Bidder.
- 2. The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant (s) and when it is so required the same should be under common seal affixed in accordance with the required procedure.
- 3. Also, where required, the executants (s) should submit for verification the extract of the charter documents and documents such as a resolution / power of attorney in favour of the Person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.
- 4. In case the Proposal is signed by an authorized Director of the Bidder, a certified copy of the appropriate resolution / document conveying such authority may be enclosed in lieu of the power of Attorney.

#### FORM-T4: EXPERIENCE OF SIMILAR WORKS

Name of Bidder:

Details of Projects Undertaken / completed for providing Manpower service during the last three years. (Attach copy of Labour Licenses in Form-VI under the Contract Labour (R&A) Act, 1970 in support of claim & certificate of Principal Employer regarding engagement of agency as Manpower service provider & satisfactorily execution of work)

Sl.	Name	Name of	Date	of	Date	of	Period	Desc	No	of	Total cost of
No	of	Client	Award	of	comp	letion	of	riptio	Manj	pow	work (in INR
	Project	with	assignm	ent	of		Service	n of	er		cr.)
		address			assign	nment		servi	deplo	oye	
		and			(for	both		ce	d/pr	ovi	
		contact			comp	leted		provi	ded		
		numbers			and			ded			
					ongoi	ng					
					projec	ct)					
(1)	(2)	(3)	(4)		(;	5)	(6)	(7)	(8	)	(9)

Date:	Signature of authorized person
Place:	Name:
	Seal.

#### FORM -T5: EXISTING COMMITMENTS

Current Contract commitments / works in progress:

Name of the Bidder:

Bidders should provide information on their current commitments on all contracts that have been awarded, or for which a letter of intent or acceptance has been received, or for contracts approaching completion, but for which and unqualified, full completion certificate has yet to be issued.

S1.	Name	Name of	Date of	Period	Description of	No of	Total cost
No	of	Client with	Award of	of	service provided	Manpower	of work
	Project	address	assignme	Service		deployed/	(in INR
		and	nt			provided	cr.)
		contact					
		numbers					
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)

Date:	Signature of authorized person
Place:	Name:
	Seal:

#### FORM - T6: ANTI COLLUSION CERTIFICATE

#### (On letter head of Bidder)

- 1. We certify that this proposal is made in good faith and that we have not fixed or adjusted the amount of the Proposal by, or under, or in accordance with any agreement or arrangement with any other person. We also certify that we have not and we undertake that we will not, before the award of any contract for the work.
- (i) (a) Communicate to any person other than the Authority / or person duly authorized by it in that behalf the amount or approximate amount of the Proposal, or Proposed Proposal, except where the disclosure, in confidence, of the approximate amount of the proposal was necessary to obtain premium quotations required for the preparation of the proposal.
- (b) Enter into any agreement or arrangement with any person that they shall refrain from bidding, they shall withdraw any Proposal once offered or vary the amount of any Proposal to be submitted.
- (ii) Pay, give or offer to pay or give any sum of money or other valuable considerations directly or indirectly to any person for doing or having done or having caused to be done in relation to any other proposal or proposed proposal for the work, any act or thing of the sort described at (i) (a) or (i) (b) above.
- 2. We further certify that the principles described in paragraphs (i) and (ii) above have been or will be, made on the basis of compliance with the above, principles by all parties.
- 3. We are not part of any "Anti-competitive practice" such as collusion, bid rigging or anti-competitive arrangement, or any other practice coming under the purview of the Competition Act, 2002 as amended from time to time, between two or more bidders, with or without the knowledge of the OPTCL (Authority), that may impair the transparency, fairness and the progress of the manpower service process or to establish bid prices at artificial, non-competitive levels.
- 4. In this certificate, the word "person" includes any persons or anybody or association, corporation, "any agreement or arrangement" includes any transaction, formal or informal and whether legally binding or not, and "the work" means the work in relation to which this proposal is made.

Dated this	Days of	2020
Name of the Bidder		
Signature of the designated person	l	
Name of the designated person		

#### FORM - T7: FINANCIAL CAPABILITIES OF THE BIDDER

Bidders are required to complete the information in this form. The information supplied shall be the annual turnover of the Bidder, in terms of the amount billed to clients for each year for work in progress or completed.

#### <Name of Applicant >

#### FINANCIAL CAPACITY OF APPLICANT

Sl. No	Financial Year	Financial Turnover from the	Net Worth
	last 3 FYs	similar service	
(1)	(2)	(3)	(4)
1	2021-22		
2	2022-23		
3	2023-24		

#### Certificate from the Statutory Auditor

This is to certify that (name of the Bidder) has received the payments shown in column 3 above against the respective years on account of providing Manpower service and has net worth as shown in column 4 above.

Date:	Signature of the Statutory Auditor
Place:	Name:
	Seal:

#### Part-II

#### SECTION - III PRICE BID

#### For Providing Service of Manpower (Data Entry Operator) on Contract (Outsourced)

	basis	
TENDER SPECIFICATION NO	Dated	
1 Name of the Bidder		

2. Rate per person per month inclusive of all statutory liabilities, taxes, etc.:

~1		Rate Per Person (IN INR)					
S1. No.	Category	Rate of wages per month	EPF (Employer share)	ESI (Employer share)	Service Charges / Commissi on per person	GST	Total Per month per Person
1	Data Entry Operator	16000					

- The bids with "Nil" or very abnormally low quoted services charges will be treated as "Non responsive" and may lead to rejection.
- The Service Charge/commission shall be quoted taking into consideration the cost of Uniform/I-card/ Shoe etc. to be provided to the deployed personnel.
- Proper justification for the quoted value is to be given by the Agency/Tenderer in writing.

Date:	Signature of authorized person
Place:	Full Name:
	Seal:

- 1. The monthly remuneration, EPF, ESI for **Data Entry Operators** shall be paid by the service provider and reimbursed by OPTCL.
- 2. **For Data Entry Operator's**, the Rate of wages per month shall be calculated for actual days of the month. However, the payment shall be made for each calendar month only on the basis of actual number of Manpower deployed & on actual days of attendance.
- 3. The rate of wages includes employee share of EPF & ESI contributions.'
- 4. The agency / service provider shall be solely responsible for compliance of the provisions of various labour and industrial laws such as wages, allowances, compensation, EPF, ESI, bonus etc. relating to the manpower to be deployed by them at the tender inviting Authority's locations.
- 5. The manpower deployed shall be required to report to work as per requirement of Unit Heads on working days & occasionally on weekends and holidays. They are required to work in office hours & no overtime work shall be allowed to any manpower deployed by the Bidder / Agency.
- 6. Price bids in any other format other than the prescribed one will not be considered for evaluation.

- 7. The total rates quoted by the tendering agency should be inclusive of all statutory/ taxation liabilities in force at the time of entering into the contract.
- 8. The payment of bonus and gratuity shall be made by the agency as per respective statutory labour laws (As amended from time to time) and the agency may be allowed to reimburse the amount on account of above statutory obligations on submission of bills with supporting proof of documents.
- 9. Payments of all statutory dues are mandatory and should confirm to the relevant legal / statutory provisions in force.
- 10. The agency shall at its own cost extend Employees insurance coverage compensation to their employees as may be required under relevant Acts.
- 11. Good and Service Tax (GST) as per applicable rate shall be paid in accordance with the Rules on payment of GST as applicable.
- 12. OPTCL shall pay the Service Charges at the accepted rate as quoted by the successful tenderer. The Agency shall be responsible to bear all other expenses i.e. Office expenses, Uniform, Tax liability, Administrative overhead, overhead Operation etc. out of the paid Service Charges. Hence the agency is advised to quote the Service Charges accordingly.
- 13.OPTCL will out-rightly reject the bids quoting extremely low, unworkable Service Charges (as per OPTCL's observation) that may apparently not cover and justify the legitimate expenses of the bidder including other overhead charges. Hence quoting of negligible amount by the agency towards Service charges shall be considered as irresponsible Bidder.
- 14. Risk & Cost: In case the L-1 bidder does not take up the work/abandoned in between, OPTCL shall have the right to execute the work through another agency at the risk and cost of the former.
- 15. The Bidder shall **undertake** not to **sublet** the work to other Firm/Agency (s).

## Financial Proposal Submission Form

(On the letterhead of the Bidder)

To,	[Location, Date]
10,	The Sr.GM (HRD)
	OPTCL, Janapath, Saheed Nagar, Bhubaneswar-751007.
Sub:	Providing Services of Manpower (Data Entry Operator) to OPTCL.
Dear	Madam,
	I, the undersigned, is pleased to provide offer for Providing Manpower Service to
OPTC	L, in accordance with your tender datedand Technical
Propo	osal. Our Financial Proposal is Rs (In
Word	s) for Annual deployment of Manpower Cost for
first y	vear of contract and is exclusive of Goods & Services Tax (GST) as payable under the
law.	
Our I	Financial proposal shall be binding upon us subject to the modifications resulting
from	negotiations, up to expiration of the validity period of the proposal, i.e. 180 days
from	the date of opening of the tender.
	We understand you are not bound to accept any proposal you receive.
	Varing Signagualis
	Yours Sincerely,
	Authorized Signature
	(In full and initials)
	Name and Title of Signatory:
	Name of the firm
	Address:

#### **SECTION-IV**

#### **TERMS & CONDITIONS**

#### A. GENERAL TERMS & CONDITIONS:

- 1. (i) The Agreement shall commence **after the date of issue of order** and shall continue **till completion of One (1) years** from the date of agreement unless it is curtailed or terminated by the authority owing to deficiency of service, quality of manpower deployed, breach of contract etc. or change in requirements.
  - (ii) The Agreement shall **automatically expire** on completion of **One (1) years** from the date of agreement for providing the services of the Manpower (Data Entry Operator) unless extended further by the **mutual consent** of the **Bidder /Agency** and the **Authority of OPTCL**.
  - (iii) The Agreement may be extended, on the same terms and conditions or with some additions / deletions / modifications, for a further specific period mutually agreed upon by the Bidder / Agency and the Authority of OPTCL.
  - (iv)The Bidder / Agency shall not be allowed to **transfer**, **assign**, **pledge or subcontract its rights and liabilities** under this Agreement to any other Agency or Organization by whatever name be called **without permission** of the **Authority of OPTCL**.
  - (v) The requirement of the Manpower (Data Entry Operator) may further increase or decrease marginally, during the period of initial contract also and the Bidder / Agency would have to provide additional manpower services, if required, on the same terms and conditions.
- 2. The **Bidder / Agency** will be bound by the details furnished by it to the **Authority** of **OPTCL** while submitting the tender or at subsequent stage. In case, any of such documents furnished by the Bidder / Agency is found incorrect, it would be deemed to as **breach of contract & liable for legal action** besides **termination** of the Agreement without notice and with forfeiture of Security Deposit.
- 3. The **Authority of OPTCL** reserves the right to **terminate** the Agreement during initial period also after giving **01 (One) months'** notice to the **Bidder / Agency**.
- 4. The **Bidder / Agency** shall nominate/authorize a **Supervisor** who shall be responsible for immediate interaction with the **Unit Heads** so that optimal services of the persons deployed could be availed without any disruption.
- 5. The entire financial liability in respect of Manpower deployed in the Corporate Office / field units/locations under its control will in no way be liable to OPTCL.
- 6. The **Bidder / Agency** shall be solely responsible for the **redressal of grievances** or **resolution of disputes** relating to **Manpower deployed**. The **Authority of OPTCL** shall, in no way, be responsible for settlement of such issues whatsoever.
- 7. The Authority of OPTCL shall not be responsible for any financial loss or any injury to any Manpower deployed by the Bidder / Agency in the course of their performing the duties, or for payment towards any compensation.
- 8. The agency shall ensure that the Manpower deployed is healthy and as per eligibility criteria. The agency will get character & antecedents and conduct of individual Manpower verified by respective local police before deployment and shall produce the same before the Sr. GM (HRD). The Manpower deployed by the Bidder /Agency should have good police records and no criminal case should be pending against them. The agency will issue the appointment letter and for all purposes they will remain the employer of the agency only. The agency will transfer them to their any other location of operation with written intimation to OPTCL and one month of notice with suitable replacement.
- 9. The agency shall neither deploy nor withdraw any Manpower at any time without

knowledge of Sr. GM (HRD), OPTCL Hqrs, Bhubaneswar. In case of withdrawal / leaving of any deployed person due to resignation / termination / death or any other reason whatsoever the same needs to be substituted as per eligibility criteria. The **Bidder / Agency** shall provide a substitute well in advance if there occurs any probability of the Manpower leaving the job due to his own personal reasons. The delay in providing a substitute beyond five working days from the date of intimation to the firm /agency would attract a penalty @ Rs. 500/- per day on the agency.

- 10. The Agency shall replace immediately any of its personnel who is found unacceptable to OPTCL because of security risk, incompetent, conflict of interest, improper conduct etc. upon receiving written compliant from the concerned official of OPTCL. It will be the responsibility of the Agency to provide a suitable substitute within five working days. The delay in providing a substitute beyond five working days would attract a penalty @ Rs. 500/- per day per person on the agency.
- 11. The **Manpower** deployed by the Agency should be **polite**, **cordial and efficient** while handling the assigned work and their actions should promote good will and enhance the image of OPTCL. The **Bidder /Agency** shall be **responsible** for **any act of indiscipline on the part of the Manpower** deployed by the Agency.
- 12. In case of any loss to OPTCL due to lapse on the part of the Manpower deployed, such loss will be borne by the Agency and in this connection, the OPTCL shall have the right to recover the loss by deducting appropriate amount from the bill of agency to make good of such loss to the OPTCL besides imposition of penalty. In case of frequent lapses on the part of the Manpower deployed by the agency, OPTCL shall be within its right to terminate the contract forthwith or take any other action without assigning any reason thereof.
- 13. The **Bidder /Agency** shall also supply Dress / Uniforms and other equipment to the deployed Manpower at its **own cost** and **expenses**.
- 14. The Bidder / Agency shall also install Biometric Attendance Machines for record of the attendance of the deployed personnel.

#### **B. PAYMENT TERMS & CONDITIONS:**

- 1. The agency shall maintain proper records of his Manpower attendance. The wage of all Manpower deployed by the agency at various locations shall be made through Bank only and credited by 10<sup>th</sup> of the succeeding month. The Bank Account particulars of all the Manpower shall be submitted to The **Sr. GM** (**HRD**).
- 2. The agency shall submit a detailed check list duly filled in for statutory compliance and certificate along with each bill to the effect that payments have been made to the deployed Manpower as per the approved wages, acquaintance roll and all Labour Laws /obligations have been complied. In order to confirm the correctness of payment, the agency has to submit adequate documentary proof of payment of wages through Bank only, depositing of EPF (ECR & Transaction details), ESI (ECR & Transaction details) contribution and service tax/GST of preceding month to the concerned authority along with invoices. Documentary proof of EPF (ECR & Transaction details), ESI (ECR & Transaction details) contribution should be in individual name of deployed Manpower. It is the responsibility of the Firm / agency to issue wage Slip to the Manpower with full details in all respect as specified for the month they claimed for the payment.
- 3. The agency / contractor shall ensure full compliance with Tax laws of India with regard to the contract and shall be solely responsible for the same.
- 4. The agency / contractor shall maintain wage register, bonus register, gratuity register etc. as per the respective statutory labour laws and shall be solely responsible for the same

- 5. The agency / contractor shall be solely liable for all payment/dues of the Manpower deployed by them. The agency shall fully indemnify the OPTCL all the payments, claims, and liabilities whatsoever incidental or directly arising out of or for non- compliance with or enforcement of the provisions of any of the labour or other laws to the extent they are applicable to establishment /work premises.
- 6. The following documents should be submitted while submitting the bills every month:
  - (i) Invoice in triplicate mentioning the Order No. and date of OPTCL for such engagement with certificate regarding wage remittance within 02<sup>nd</sup> week of the succeeding month.
  - (ii) Copy of ECR (Electronic Challan-cum-Return) of the EPF &ESI deposited for previous month & transaction ID nos.
  - (iii) Statement of attendance (Form XII as per Rule 77 (2) (a) of Orissa Contract Labour (Regulation & Abolition) Rules, 1975) with certification of Agency & Authorized Officer of OPTCL.
  - (iv) Wage summary (in Form XIII as per Orissa Contract Labour (Regulation & Abolition) Rules, 1975) (Rule 77(2) (a) indicating details of the person engaged(name, wage paid, PF account No, ESI IP No, PF & ESI deposited for the month along with documentary evidence for payment of wages with certification of both agency/contractor and authorized signature of OPTCL.
  - (v) Bank payment statement along with bank account particulars of the deployed manpower deployed during the month.
  - (vi) Duly filled in & signed in Checklist for Statutory Compliance as per enclosed Format.
  - (vii) Certificate regarding payment / remittance of wages & deposit of statutory dues as per statutory obligation under Labour Laws.
  - (viii) No advance amount shall be paid to the bidder / agency. Payment of wages to the deployed personnel by the agency is no way linked with the release of pending bills of the contractor / agency by OPTCL.
- 7. Proof of remittance of wages to the personnel engaged by agency/contractor, through banking mode (no cash transaction is allowed) for previous month such as monthly advice submitted to the Bank for crediting respective personnel's Bank A/c towards monthly wages and copy of Bank Pass Book showing payment of wages to the deployed personnel shall be submitted while submitting the bills for every month.

The contractor / Agency shall also submit the following documents to the concerned D.D.O for verification and records. :

- (i) Monthly return of ECR (P.F deposit) in PDF format & transaction ID regarding successful deposit of EPF dues
- (ii) Monthly return of ECR (ESI deposit) in PDF format & transaction ID regarding successful deposit of ESI dues.
- 8. Opening of Bank Accounts by the deployed Manpower working under the contractor / Agency is mandatory. The contractor / Agency shall ensure that S/B Accounts of the deployed personnel get credited within **03 working days** from the date of sending advice to Bank for payments and the amount credited is the same as the net wage as per the wage slip.

#### CHECKLIST FOR STATUTORY COMPLIANCES BY THE AGENCY

Name of the Contractor / Agency: - Work Order No. :

Bill for the month of : Date:

S1.	Description	Status	Remarks
	Doscription		
No.		(Yes / No)	
01	Labour License (Form -VI),(Validity & Date ) with License No.		
02	License Strength / Deployment Strength	LS: /DS:	
03	Muster Roll (Form – XIV of Orissa CL (R&A) Rules 1975)		
04	Wage Sheet (Form - XV of Orissa CL (R&A) Rules 1975)		
05	Actual Man days in the Bill		
06	Minimum Wages Payment		
07	EPF Contribution payment with Transaction ID No.		Date:
	(Wage month & Return month)		
08	ESIC Contribution Payment with Transaction ID No.		Date:
	(Wage month & Return month)		
9	Individual EPF Nos. list along with Payment details duly		
	certified by the contractor along with downloaded Statement		
	from EPF site (ECR).		
10	Individual ESIC Nos. list along with payment details duly		
	certified by the contractor along with downloaded statement		
	from ESIC site (ECR).		
11	Accident / Theft Report (if any)		
12	Details of wage processed and payment mode		
13	(A) No. of Outsourced employees' Wages Processed		
	(B) No. of outsourced employees paid through Bank		Date:
	(C) No. of Outsourced employees' Wages not paid with reason		
	(D) Acknowledgement copy of Bank Statement		
	Un-Paid Wages list – Last month		
14	National Holidays payment as and when it falls		
15	GST Statement		
16	Insurance coverage (G_AP-5lacs)		

Certified that the under signed is solely liable for all payment	/ dues of the
Manpower (Data Entry operator) and timely complied deposit of Statutory	Contribution of
EPF & ESI against the guards deployed at	_OPTCL during
the month & year of	

Signature with seal of MD / Owner of the Agency

#### C. LEGAL TERMS & CONDITIONS:

The service provider is solely responsible for compliance to the provisions under various Labur Laws and Industrial Laws (as amended from time to time) such as Contract Labour Act, Minimum Wages Act, Payment of Wages Act, Payment of Bonus Act, EPF & MP Act, ESI Act etc. related to the manpower (Data Entry operator) deployment at OPTCL. The **Authority of OPTCL** shall have no liability in this regard.

#### 1. Engagement Related:

- i. The Agency shall submit the following to **Sr. GM (HRD):** 
  - The detail profile of the Manpower (Data Entry Operator) to be deployed.
  - Character / Antecedent certificate issued by Appropriate Authority.
  - Copy of Appointment letter and Employment card issued by contractor/agency to his own worker (Form X as per Rule 75 (1) of Orissa Contract Labour (Regulation and Abolition) Rules, 1975).
  - License in Form VI under Rule 25 (1) of Orissa Contract Labour (Regulation and Abolition) Rules, 1975)
- **ii.** After submission of documents the contractor shall issue photo identity card to the outsourced (deployed) personnel and submit a copy of photo identity card of each deployed personnel to SGM(HRD).
- iii. The Agency shall maintain a register of persons employed by him in the format prescribed Form IX under Rule 74 of Orissa Contract Labour (Regulation and Abolition) Rules 1975. The Agency should take prior permission from the **Sr. GM (HRD)** in case of replacement or engagement of Manpower (Data Entry Operator) if any.

#### 2. Other terms and conditions under Legal Provisions:

- i. For all intents and purposes, the **Agency** shall be the "**Employer**" within the meaning of different Rules & Acts in respect of Manpower (Data Entry Operator) so deployed. <u>The persons deployed by the Bidder / Agency shall not have any claim whatsoever like employer and employee relationship against the Authority of OPTCL.</u>
- ii. The Manpower (Data Entry Operator) deployed by the Bidder / Agency shall not claim nor shall be entitled to pay, perks and other facilities admissible to regular / confirmed employees during the currency or after expiry of the Agreement.
- iii. The Manpower (Data Entry Operator) deployed shall not claim any benefit or compensation or absorption with the Authority of OPTCL under the provision of rules and Acts. <u>Undertaking from the person deployed to this</u> effect shall be required to be submitted by the Bidder / Agency.
- **iv.** OPTCL shall not be liable for any compensation whatsoever in the case of accident/injury to the person deployed by the agency. Agency shall pay all claims/compensation/damages/penalty/fine or any amount payable to the individual/authorities payable due to accident/injury to the person deployed by the agency and shall indemnify OPTCL for any liability to pay under any applicable acts or rules and furnish duly signed indemnity bond (in ANNEXURE C).
- v. OPTCL will not, in any manner be responsible for any act, omission or commission of the deployed personnel deployed by the agency and no claim in this respect will lie against OPTCL. If such claim is made against OPTCL by deployed personnel or his heirs, which OPTCL is obliged to discharge by virtue of any statue or any provision of law and rules due to mere fact of the deployed personnel of the Agency working at OPTCL premises or otherwise, the agency will be liable to indemnify/reimburse OPTCL all the money paid in addition to the expenses incurred by him. The agency must indemnify and keep indemnified OPTCL against all losses and claims for injuries or damage

to any person or property whatsoever which may arising out of or in course of the operation of the contract and against all claims, demands, proceedings, damages, cost, charges and expenses whatsoever in respect of contingencies depicted herein shall be deemed as expected risk.

- **vi.** On completion of the Contract, security deposit will be released on submission of following certificates:
  - Completion of work and certification of payment of Monthly Consolidated Remuneration to employees.
  - Certificate of compliance of all applicable labour laws from Outsourcing Branch, HRD Department.
  - Certificate of payment / remittance of bonus amount to the deployed personnel from Outsourcing Branch, HRD Department.
  - No dues certificate regarding GST payment & any other dues liable to be remitted by agency under Financial Laws, from Finance Department.
  - In case of non-satisfactory performance of the agency, OPTCL shall have the right to forfeit the security deposit.
  - i. In case, the Bidder /Agency fails to comply with any liability under appropriate law, and as a result thereof, the Authority of OPTCL is put to any loss / obligation, monetary or otherwise, the Authority of OPTCL will be entitled to get itself reimbursed out of the outstanding bills or the Security Deposit of the Bidder /Agency, to the extent of the loss or obligation in monetary terms.
- ii. The **Agreement** is **liable to be terminated** because of non-performance, deviation of terms and conditions of contract, non-payment of wages of deployed persons and non-payment of statutory dues. The **Authority of OPTCL** will have no liability towards non-payment of wages to the Manpower (Data Entry Operator) deployed by the Bidder / Agency and the outstanding statutory dues of the Bidder / Agency to statutory authorities.
- iii. Any dispute or difference arising out of or in course of the Contract, may be referred to the **Arbitrator** appointed by the **Management of OPTCL**, **Janpath, Saheed Nagar, Bhubaneswar-751007** and his decision in the matter shall be final and binding to both the parties.
- iv. The agency will keep OPTCL indemnified against any claims/disputes arising between the agency and its Manpower (Data Entry Operator) deployed at various locations. The agency and the Manpower (Data Entry Operator) shall not be permitted to involve themselves in any type of strike, rally, bandh or dharana held during the contract period and in the event of any such involvement of the Firm / Agency and their Manpower (Data Entry Operator) in such activities, action will be taken against the agency like removal of the agency from the list of the Manpower providers/such deployed personnel will not be taken further on duty/ contract will be terminated and consequential forfeiture of bid security already deposited against the contract.

#### 3. Liquidated Damage (L D):

If the service provider fails to provide uninterrupted service specified in the contract including any time extension granted thereto, OPTCL shall recover from the service provider LD/ Penalty @ **0.5% of** the contract price for the interrupted period for each calendar week interruption or part thereof and the total LD/ Penalty shall not exceed five per cent (5%) of the total contract.

#### D. FINANCIAL TERMS & CONDITIONS:

1 The Technical Bid should be accompanied with "Earnest Money Deposit" with stipulation that if the Agency withdraw or modify their bids during the validity period, they will be suspended for the time specified in the tender document and the EMD value shall be forfeited.

- 2 (i) The successful bidder / Agency will have to deposit a Security Deposit @ 10% of the annual contract value in shape of Demand Draft or Pay Order drawn on any scheduled Bank in favor of the D.D.O (Head Qrs.), OPTCL and payable at Bhubaneswar or in the form of Bank Guarantee (B.G) in Annexure D from any Nationalized Bank drawn in favor of Sr.GM (HRD), Odisha Power Transmission Corporation Limited, Bhubaneswar and payable / Encashable at Bhubaneswar covering the contract period with a claim period of additional three more months. The same shall be submitted by the agency during office hour to the Sr.GM (HRD), OPTCL, Janpath, Saheed Nagar, Bhubaneswar 751007.
  - (ii) The Security Deposit amount with validity equal to the period of contract with a claim period of additional three months. The BG is to be submitted within 15 days from the issue of LoI / work order and signing of the Agreement.
  - (iii) In case of breach of any terms and conditions of the agreement, the **Security Deposit** of the Bidder / Agency shall be liable to be **forfeited** besides annulment of the Agreement.
- 3 (i) The Bidder / Agency shall submit the monthly bill to the **Sr. GM (HRD) in respect of Manpower** (Data Entry Operator) **deployed** after making payment to deployed personnel for the previous month along with the documents listed at Cl. 06 of Payment terms & conditions within 2<sup>nd</sup> week of the succeeding month:
  - (ii) Change of place of deployment of deployed personnel is to be made as per requirement from time to time.
- 4 The Tax deduction at Source (T.D.S.) shall be deducted as per the provisions of Income Tax Act/Rules, as amended, from time to time and a certificate to this effect shall be provided by the D.D.O Hqrs. Office OPTCL.
- 5 Tax deduction under GST shall be made on intra-state transaction, if applicable.

#### E. FORCE MAJEURE

The agency shall have no claim whatsoever against OPTCL for any loss / damage caused to the contractor / Agency by reasons of war, riot, commotion, pandemic disturbance, pestilence, epidemical sickness, strike, lockout, earthquake, fire, storm, flood, explosion or any change in the nature, breakdown of plant or machinery for whatever reasons.

The contractor / Agency shall resume the work as soon as such accountability has ceased to exist of which the Management of OPTCL shall be the sole judge. If the performance in whole or part of any terms / obligations under the contract is prevented or delayed by any such eventuality for a period exceeding seven days, the contract may be terminated at the discretion of the executants of OPTCL.

#### F. OTHERS:

- 1. The Authority of OPTCL reserves the right to withdraw or relax any of the terms and condition mentioned above so as to overcome the problem encountered at a later stage.
- 2. All disputes shall be under the jurisdiction of the Civil Court, Bhubaneswar.
- 3. The successful contractor / Agency will enter into an agreement with OPTCL for deployment of suitable and qualified manpower (Data Entry Operator) as per requirement of OPTCL on the above terms and conditions.

### **SECTION-V**

#### e-Reverse Auction

Strat	tegy for e-Reverse Auction
1	Bidders are required to go through the guide lines given below and submit their acceptance to the same.
2	e-Reverse Auction (RA) will be conducted in e-tender portal of OPTCL on specified date and time, while bidders shall quote from their own offices/places of their choice. Internet connectivity shall be ensured by the respective agencies/bidders themselves.
ფ	Demonstration/ training (if not trained earlier) of bidder's nominated person(s), shall be done to explain all the rules related to e-Reverse Auction/ Business Rule document to be adopted.
4	The strategy to be used for reverse auction shall be "DYNAMIC TEMPLATE BIDDING".
Proc	edure for electronic Reverse Auctioning (e-RA):
5	<ul> <li>a) The e-RA shall be conducted on www.tenderwizard.com/OPTCL only.</li> <li>b) Bidder has to submit letter towards agreement to the Process related Terms &amp; Conditions for e-Reverse Auction, as per (Reverse Auction Process Compliance Form at Annexure-E). In non-receipt of the same, vendors will not be allowed to participate in e-RA.</li> </ul>
	c) e-RA shall be carried out after opening of Price bids and completion of Price bid evaluation, which will be intimated only to the techno-commercially qualified bidders by OPTCL as per procedure given below.
	d) OPTCL reserves the right to conduct e-RA and it is obligatory on part of bidder(s) invited to participate in e-RA process once they have responded to the techno-commercial bid.
6	a) Prior intimation/ Notice for RA invitation will be given to techno-commercially qualified bidders regarding the date & time of opening of the e-RA.
	b) The start bid price (SBP) for e-Reverse Auction of each bidder under a particular package shall be the L1 evaluated price for the subject package including Taxes & Duties for the total scope for subject Package. Taking the above discovered L1 price as the upper limit e-RA will be conducted to determine the lowest possible price.
	c) Reverse Auction will be conducted amongst first 50% of the technically qualified bidders arranged in order of prices from lowest to highest, as L1, L2,L3Ln, and L1 price will be discovered. Minimum of 3 bidders shall be eligible for e RA. (eg. If 4 bidders are financially evaluated then the L1, L2 and L3 bidders shall be eligible for e-RA). Number of bidders eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L1 to L4).
	d) However, in case only two bidders are found to be responsive, e-RA would be carried out with both the parties without any elimination. However, OPTCL reserves the right to invite the evaluated L1 bidder for negotiation without conducting the e-RA.
	e) In case of price submitted by any bidder is found to be abnormal, OPTCL reserves the right to reject the bid of the bidder(s).
	f) Rank of bidders would be displayed as per the total cost to OPTCL, i.e including Taxes and Duties payable by OPTCL as per the provisions of the biding document & after e-RA process is over.

7 Names of bidders/ vendors shall not be disclosed during the e-RA process. Names of bidders/ vendors shall be anonymously masked in the e-RA process. a) In case of RA, start/ reference price and step value of decrement shall be indicated to the bidders at the start of the auction. Any participating bidder can bid one or multiple step decrement lower than the prevailing lowest bid at that time. The Bidder shall be able to view Bid Start Price, Bid Decrement Value, Prevailing Lowest Bid value, last Bid Placed by him and time left for bidding. b) The step value of decrement in a package to be offered by bidder (the minimum amount of reduction in the total bid price including all taxes & duties during auction), shall be kept at 0.15% of L1 bidder's final evaluated price (or) at approved amount as decided by OPTCL. c) Bidders can only quote any value lower than their previous quoted price. However, at no stage, increase in Price will be permissible. d) At any point during Reverse Auction, bidding Price field (Total price) shall remain enabled for the bidders. The initial auction period (1st slot) will be of thirty (30) minutes with provision of auto extension by (10) ten minutes from the schedule/ extended closing time, if any fresh lower bid is received in last ten minutes of initial auction period or extended auction period. Total/ maximum number of auto extension will be unlimited times after the 1st slot. e) However, bidders are advised not to wait till the last minute or last few seconds to enter their bid during the period of e-reverse auction to avoid complication related with internet connectivity, network problem, system crash down, power failure etc. 8 After conclusion of e-Reverse Auction i.e (Closing Price in Reverse Auction will be taken as offered price by the L1 bidder), decrease in price of individual head of the template shall be considered proportionately on all individual line items of the respective head of the price schedule of the successful L1 bidder. b) Any bid received at the tender wizard server end subsequent to closure of the e-RA shall be summarily rejected and shall not be considered as a valid bid under whatsoever circumstances. For this purpose, tender wizard server log shall prevail. c) The bidder shall not involve himself or any of his representatives in price manipulation of any kind directly or indirectly by communicating with other bidders. d) During Reverse Auction, If no bid is received within the specified time, OPTCL, at its discretion, may decide to close the reverse auction process/ proceed with conventional mode of tendering [Evaluation of Part-II (price bid) submitted by bidders earlierl. Consequent upon completion of e-Reverse Auction, OPTCL's decision on award of contract shall be final and binding on the bidders. b) OPTCL shall be at liberty to call the L1 bidder for further process/ negotiation and also at liberty to cancel the e-reverse auction process/ re-tender at any time, without assigning any reason thereof. OPTCL can decide to reschedule or cancel any reverse auction: the bidders shall be informed accordingly. c) OPTCL/ Service Provider shall not have any liability to bidders for any

Reverse Auction Process Compliance Form as per **ANNEXURE E** 

irrespective of the cause.

10

interruption or delay in access to the e-Tender site/ Reverse Auction link

#### **SECTION-VI**

# DOCUMENTS TO BE SUBMITTED BY THE SUCCESSFUL AGENCY BEFORE DEPLOYMENT OF MANPOWER (Data Entry Operator)

- 1. List of Manpower (Data Entry Operator) shortlisted by the Bidder / Agency for deployment with OPTCL containing full details i.e. date of birth, blood group, marital status, address, educational Qualification, PF UAN number, ESI IP number, photograph, ID proof (Aadhar Card) etc. in soft & hard copy.
- 2. Copy of the License in Form-VI under Rule 25 (1) of The Orissa contract labour (R &A) Rules 1975.
- 3. Copy of Appointment letter with detailed terms & conditions issued by contractor/agency to his own worker.
- 4. The details of standard pattern of Uniforms supplied By the Bidder / Agency.
- 5. Character and Antecedent Certificate of each personnel to be deployed by the agency for providing above services issued by Appropriate Authority.
- 6. Copy of 1st page of S/B account of each deployed personnel.
- 7. There shall be a Contract for Services instead of Contract of Service for all practical purposes. The contractor shall make this clear to the deployed personnel and get an undertaking that he / she shall not have any claim for regular service in OPTCL as a consequence of his / her deployment on outsourced basis and no representation on this behalf shall be entertained.
- 8. Indemnity Bond in ANNEXURE C.
- 9. Security deposit as per Cl. 2 (i) of financial terms & conditions.

## ANNEXURE A SELF-DECLARATION-NO BLACKLISTING

<i>m</i> -	(Date:	
То		
The Sr.GM (HRD) OPTCL, Hqrs. Office, Bhubaneswar.		
Ref : Tender for Providing Services of Manpower Contract (Outsourced) Basis.	(Data Entry Operator	on
Dear Madam,		
In response to the Tender Document for providing s Entry Operator).	services of Manpower (	Data
I/We hereby declare that presently our is having unblemished record and is corrupt & fraudulent practices either indefinitely or for a passent of the control of the corrupt & fraudulent practices either indefinitely or for a passent of the corrupt & fraudulent practices either indefinitely or for a passent of the corrupt & fraudulent practices of the corrupt & fraudulent	s not declared ineligible articular period of time by further declare that preselacklisted/debarred and actices by any State/ Celaborission. If this declarate action that may be taken	e for any ently not ntral ation ken,
	Yours faithfully,	
	•	
Date:	Signature of author person  Full Name:	rized
Place:	Seal:	

#### ANNEXURE B

#### LETTER OF AUTHORIZATION FOR ATTENDING BID OPENING

Tender No:
То
The Sr.GM (HRD) OPTCL Hqrs. Office, Bhubaneswar
Dear Madam,
Subject: Authorization for attending bid opening on
(Date) in the Tender for providing services of Manpower (Data Entry Operator)
on contract (outsourced) basis to OPTCL (tender specification no:)
Following persons are hereby authorized to attend the bid opening for the
tender mentioned above on behalf of (Bidder)
in order of preference given below.
Order of Preference Name Specimen Signature  1. 2.
(Specimen Signature duly attested)
Officer authorized to sign the bid documents on behalf of the bidder
Note:
1. Only one representative shall be allowed.
2. Permission for entry to the hall where bids are opened may be refused in
case authorization as prescribed above is not produced.

# ANNEXURE C INDEMNITY BOND

THIS INDEMNITY BOND is made thisday of,2024-25 (herein after called as "Firm/ Agency" which expression sh	-
include its successors & permitted assigns) in favour of Odisha Power Transmissi	
Corporation Limited, a Company incorporated under the Compani	ies
Act,1956/2013, having its Registered Office at Janpath, Saheed Naga	ar
Bhubaneswar-751007, Odisha and having its offices throughout the State of Odis	ha
(herein after called "OPTCL" which expression shall include its successors	8
assigns). We, having a registered office at ha	.V€
entered into a contract with ODISHA POWER TRANSMISSION CORPORATION	<b>IC</b>
LIMITED, vide agreement dated to provide Manpower(Data En	try
Operator) on contract (outsourcing) basis for different offices of ODISHA POWI	EF
TRANSMISSION CORPORATION LIMITED situated throughout Odisha. We do here	•
indemnify and keep harmless, ODISHA POWER TRANSMISSION CORPORATION	
LIMITED, at all times, whether during the continuation of the aforesaid contra	
and at any time thereafter, in respect of any claim, demand, compensation	
liability, penalty, fines, interests, suits etc. of whatsoever nature made, all actio	
and proceedings taken against the ODISHA POWER TRANSMISSION CORPORATION	
LIMITED, by any party, employee(s) or Manpower provided by us, on account of a	•
delay, default, lapse, error or omission on our part, or of rules and regulations,	
may be applicable under the said contract from time to time. We further underta	
to indemnify and keep harmless, ODISHA POWER TRANSMISSION CORPORATION	
LIMITED, against any claim/compensation arising out of any non-payment or sho	
payment of remuneration or compensation by whatever name called a	
compensation and claims arising on account of any accident, injury, death eduring the course of their engagement by us for the purpose of this contract,	
non-fulfillment of any obligation under any of the labour laws as applicable to t	
persons engaged by us for the purpose of this contract. We further declare as	
agree that this Indemnity Bond is an unconditional and irrevocable undertaking	
us and is not restrictive in any manner.	D
as and is not restrictive in any manner.	
For and on behalf of,	,
A41 4 O' 4	
Authorized Signatory	
Witness	
1. Signature: 1. Signature	
2. Name:	
3. Address: 3. Address:	

#### ANNEXURE D

# PROFORMA FOR COMPOSITE BANK GUARANTEE FOR SECURITY DEPOSIT PAYMENT AND PERFORMANCE

of		Guarantee E					day Bank
		2021-20	•				bank
μ. P.O			PS				
Dioti	100						
corpo OPTO	orate o CL" wh	constituted und nich shall inclu	der the Ele ide its succ	ectricity cessors a	Act, 200 and assi	)3 [herein gns has p	ON LTD., a body nafter called "the placed orders No. Agreement"] on
	iding m	nanpower servic	ce.				rs & assigns for
OPTO	CL in te	erms of the said	l agreement	AND	_	_	wer service to the
said the F	nent of agreen Firm / . percen	Security [2] to nent and [3] to Agency to the C t] of the contract	release 100 exempt fro OPTCL, a Coct price of the	% paym m perfor mposite ne said as	ent of the mance go bank Gu greement	e cost of squarantee of squara	ncy from making service as per the on furnishing by f the value of 5 %
to th term	npt the le Firm ls of the	Agency from n / Agency and e said agreemen	naking payn [3] to exemp nt as aforesa	nent of S ot from fo aid, we, t	ecurity [ urnishing the	2] releasir g performa	ing agreed [1] to ng 100% payment ance guarantee in
OPTO or we	ould be	an amount e caused to or	not against a suffered by	exceedi any loss the OPT	ng Ra or dama 'CL by re	s ge caused eason of a	Re to pay to the [Rupees to or suffered by any breach by the e said agreement.
We t	he (				Bank) d	o hereby	undertake to pay
the on d	amour emand	nts due and pa from OPTCL s	yable under tating that t	this guant the amou	arantee v ınt claim	without and ed is due	ny demur, merely by way of loss or by the said Firm
/ Age	ency [s	of any of the	terms or co	nditions,	containe	ed in the s	said agreement or
dema	and ma	ade on the ban	ak shall be	conclusi	ve as reg	gards the	eement. Any such amount due and
	-		_				bility under this not exceeding
Rs		[Rup	ees				]
We,	the			Bank} al	so unde	rtake to p	ay to OPTCL any
mone	ey so d	lemanded not v	vithstanding	g any dis	pute or o	lisputes ra	aised by the Firm
							ore any Court or
Tribı	ınal re	elating thereto	our liabilit	y under	this pr	esent bei	ing absolute and
uneo	quivoca						
	liability		there unde				valid discharge of ill have no claim

4.	We, (Bank) further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said agreement and that it shall continue to do so enforceable till all the dues of the OPTCL under or by virtue of the said agreement have been fully paid and its claims satisfied or discharged or till Managing Director, ODISHA POWER TRANSMISSION CORPORATION LTD. certifies that the terms and conditions of the said agreement have been fully and properly carried out by the said Firm / Agency [s] and accordingly discharges this Guarantee.
	Unless a demand or claim under this guarantee is made on us in writing on or before the [Date], we shall be discharged from all liability under this guarantee thereafter.
5.	We,(Bank) further agree that the OPTCL shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said agreement or to extend time of performance by the said Firm / Agency and we shall not be relieved from our liability by reason of any such variations or extension being granted to the said Firm / Agency or for any forbearance, act or omission on the part of the OPTCL or any indulgence by the OPTCL to the said Firm / Agency [s] or by any such matter or thing whatsoever which under the law relating to sureties would but these provisions have effect of so relieving us.
6.	This guarantee will not be discharged due to the change in the name, style and constitution of the Bank and The Firm / Agency [s].
7.	We, [Bank] lastly undertake not to revoke this guarantee during its currency except with the previous consent of the OPTCL in writing.
8.	We the Bank further agree that this guarantee shall also be inviolable at our place of business at Branch of Bhubaneswar in the state of Odisha. [Indicate the name of the Bank& Branch]
	Notwithstanding anything contained herein above' a) Our liability under the bank guarantee shall not exceed Rs (In words Rupees). b) This bank Guarantee shall be valid up to c)We are liable to pay guaranteed amount or any part thereof under this bank guarantee only if you serve upon us at branch of Bhubaneswar in the state of Odisha a written claim or demand on or before (date of expiry of guarantee).  Date at the, day of 20
Witnes i. ii.	For [Indicate the name of Bank] ss (Name, Signature & Address)

#### ANNEXURE E

#### (Reverse Auction Process Compliance Form)

(To be incorporated in the bid document).

(To be submitted on letter head of the bidding company with sign and stamp and along with Technical bid)

To

The Sr.GM (HRD)
OPTCL Hqrs. Office,
Bhubaneswar-751007

Sub: Agreement to the Process related Terms & Conditions for e-Reverse Auction.

Dear Madam,

This letter is to confirm that:

- The undersigned is authorized representative of the company.
- We have studied the Commercial Terms and the Business rules governing the Reverse Auction as mentioned in your tender and confirm our agreement to that.
- We also confirm that, we have gone through the auction manual and have understood the functionality of the same thoroughly.
- We hereby confirm that, we will honour the Bids placed by us during the tendering/ e- Reverse auction process as called as e-RA.
- We also confirm that, we will accept our Rank / Position that will be displayed when the Bidding Time for the Online Reverse Auction is over.

With regards,

Signature of authorized person

Date: Full Name:
Place: Seal: